

ANNUAL REPORT 2011

A Year of Change

In the summer of 2011 Georgetown Ministry Center was renovated, opening up substantially more space for our guests. The physical rebirth went hand in hand with the adoption of a new model. While we may never be able to meet the stringent criteria of The International Center for Clubhouse Development because our population is homeless and not usually compliant with treatment regimens, we have adopted as much of the Clubhouse model as fits. This model reflects our core values of respect and opportunities for all who walk through the door.

People who find their way into our Center each day are not “clients” or “consumers” but “members.” They belong, and they have a lot of say in what we do each day. Every Tuesday there is a House Meeting where members have a great deal of influence over day-to-day activities and policies. Also, we find that individual members have less tolerance for difficult people, but as a group they tend to make decisions consistent with the core values at the Center. As a group we barred an individual and as a group we unbarred two individuals. Members are encouraged to help out as volunteers in keeping the Center clean and orderly and in any other way that meets a need.

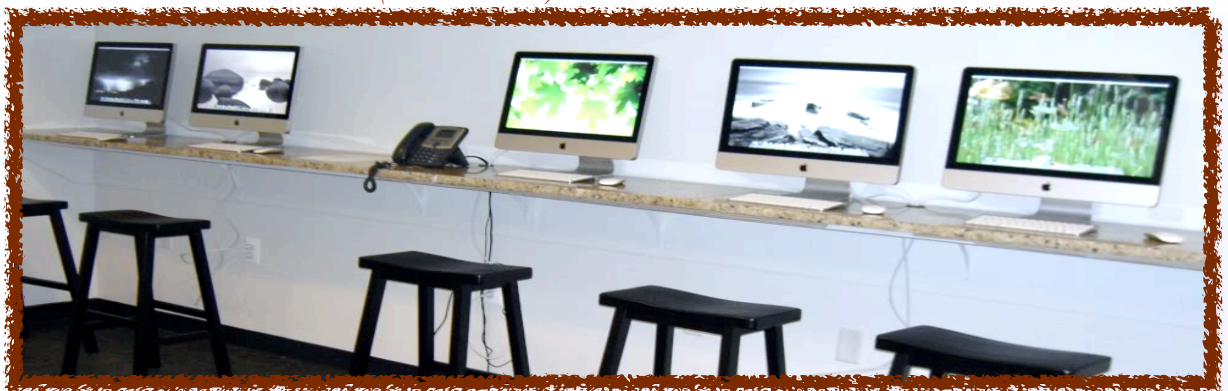
In the new Clubhouse, members have access to five iMac computers, phones, shower, and laundry. Regularly scheduled classes and interest groups, such as a registered chess club, Scrabble tournaments, and a knitting group, support learning and growing. Other activities include a weekly movie day and monthly birthday celebrations. At the same time staff are available to help with benefits applications, housing searches, and referrals to other organizations for

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Year	2010	2011
Individuals Served	635	689
Total Services Provided		
Office Visits	17,747	17,941
Street Visits	2,283	2,717
Shelter Bed Nights	1,287	1,207
Type of Service Provided		
Sandwich/Water/Coffee	5,207	7,999
Shower and/or Laundry ¹	3,867	3,535
Clothing	749	414
Medical Doctor & Care	512	788
Contact with Psychiatrist	316	395
Phone Usage	846	1,176
Mail Check	1,392	2,079
Computer Usage	607	2,734
Friendly Visit ²	3,136	746
Personal Grooming ²	2,446	110
Help with Important Issues	945	682
Congregation Based Shelter	1,287	1,207

Note 1: The center was closed for renovations for six weeks in FY 11, which explains the drop in shower and laundry services

Note 2: We no longer count Friendly Visits or Personal Grooming. Most of the Friendly Visits for the current year are part of outreach visits on the street.



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special needs. When GMC first opened nearly 25 years ago we could not even offer the bathroom to our guests. Now they have three and a shower! Clubhouse hours are weekdays from 10 a.m. to 5 p.m. and 10 a.m. to 2 p.m. on weekends and holidays.

Finally, and equally important, GMC offers medical and psychiatric care to any who desire. Our psychiatrist, Ron Koshes, joins us each Monday to see individuals in the Center and then walks with us on the street. Catherine Crosland, a physician with Unity Health Care, joins us on Thursdays and sees individuals in the Center and then also joins us for walks in the community.



Congregation Based Winter Shelter

The Congregation Based Shelter operated from November 7, 2010, to March 26, 2011. We served twelve individuals and provided 1,207 bed-nights, with the help of 856 volunteers who donated 3,426 hours and meals valued at \$17,764. At the end of the shelter, one resident entered transitional housing while we continued to work with four others to find housing placements.

Youth Engagement and Education

GMC is committed to raising awareness of homelessness among our future leaders through youth engagement programs. Students from area high schools and universities participate in various activities around the Center to satisfy community service requirements, on school service days or during alternative spring breaks. Student volunteers visit the Clubhouse and engage in discussions with program staff and homeless individuals about homelessness. They accompany outreach staff on visits to the homeless in the streets. They also prepare sandwiches to be distributed to the homeless at the Center or during street outreach. College students prepare and serve dinners to shelter residents and interact with the residents during mealtime. This year 1,220 youth from eight different neighboring schools and youth organizations spent sixty-five hours participating in these activities.

Financial Statement

GMC's financial condition continues to be strong, with cash revenues (excluding in-kind contributions) increasing 6% over FY 2010. Cash expenses were at the same level of FY 2010.

Program expenses represents 77% of our total expenses. The significant increase in "in-kind contributions" reflects the donated architectural services for the renovations to the Center. Capital expenditures for the renovations to implement our "Clubhouse" concept for the Drop-in Center account for the \$95,000 increase in property and equipment asset value. GMC continues to maintain a net asset value enough to cover approximately 1.6 years of budgeted operating expenses.

Year	2010	2011
Support & Revenue		
Contributions & grants	\$418,924	\$487,146
Other income	\$48,003	\$6,987
Total cash contributions	\$466,927	\$494,133
In-kind contributions	\$37,556	\$89,516
Total support	\$504,483	\$583,649
Expenses		
Program	\$362,628	\$402,959
Admin & management	\$61,898	\$71,701
Fundraising	\$44,326	\$48,995
Total	\$468,852	\$523,655
Balance Sheet		
Current assets	\$757,290	\$738,616
Property & equipment	\$275,487	\$370,328
Liability	\$36,815	\$52,988
Net assets	\$995,962	\$1,055,956

Expenses

- Program
- Admin & Management
- Fundraising

