

GEORGET WN MINISTRY CENTER





Georgetown Ministry Center 2014 Annual Report

> October 1, 2013 -September 30, 2014

2014 Wisconsin Avenue NW Washington, DC 20007 202-338-8301 georgetownministrycenter.org

Letter from the Director

Dear Friends,

What is success?

We at Georgetown Ministry Center have wrestled with this question for years. When we opened our doors back in 1987, we were mostly an outreach program that saw people out on the street.

Over the years we have grown from a little cubby under the sanctuary stairs in the basement of Grace Church to a small but thriving Center that is constantly packed with human beings in need of a safe refuge. We provide services to roughly 1,000 individuals each year. Some come once to check us out, while others come day after day.

So what is success? Three bathrooms that are always filled with someone who has very limited other choices. Nearly 5,700 showers a year, 1,700 loads of laundry, and a bank of computers that are in constant demand throughout the day, everyday. Fifty to seventy people use our Center seven days a week, 365 days a year, for respite from the tough streets. Success is providing a safe place for people with profoundly disabling mental illnesses to be while we work to connect them to health care, treatment, and housing opportunities.

We could not do all of this without your generous support. We are part of your community. Please continue to be a part of ours!

Best Wishes.

Gunther Stern
Executive Director

About Georgetown Ministry Center

Our Mission

Georgetown Ministry Center guides service-resistant, chronically homeless individuals towards stability and housing through aggressive street outreach, provision of a safe and welcoming environment where everyone is treated with respect, and advocacy for the homeless. We seek lasting solutions to homelessness one person at a time.



Our Goals

- **Engage** all of the homeless individuals in our area by building trusting relationships,
- Stabilize individuals by identifying and meeting their basic needs, and
- **Connect** individuals to solution-oriented programs and services.

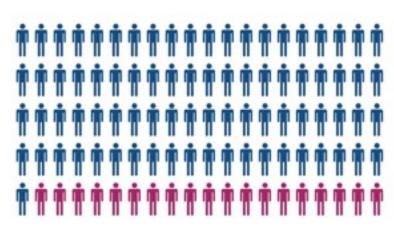
What Makes GMC Great

- We are open 7 days a week, 365 days a year, no matter the weather or holiday.
- Our center operates as a Clubhouse and is a safe place for all to belong.
- We empower our guests by holding a weekly House Meeting where guests offer suggestions and solutions on how to improve our services.
- We have been doing street outreach for the past 28 years, for many people on the street, are the only connection to city services.
- We put in the time and effort needed to make progress with our population, who are some
 of the most vulnerable and service-resistant people on the street.

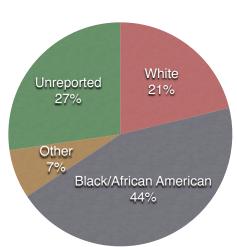
Our Population



81% Male 19% Female



Race



Age Range



18 to 85 years old Average age: 48

- We serve chronically homeless adults, almost all of whom sleep on the street.
- Most suffer from mental illness and many struggle with substance abuse.
- The most common health problems include: hypertension, diabetes, heart disease, and COPD.

Your Impact



Making Connections: Seneca and Jimmy's story

In 2013, Seneca found his way to GMC by way of Baltimore and was trying to deal with a multitude of issues. Over the course of the summer, GMC's case manager, Roy, built a trusting relationship with Seneca and realized that though Seneca had been to a number of case management organizations in his quest to receive his VA benefits, he never settled long enough for success.

Seneca connected really well with our medical and psychiatric doctors, who worked with GMC staff helped stabilize and support Seneca. Roy also helped Seneca apply for SOME's Single Room Occupancy (SRO) housing program. As Seneca became more excited about his future now that he could see progress, he gained a reputation in our center as an outgoing, sociable person and became a positive role mode in our center. Seneca moved into his own place on October 22, 2013!

At the same time Roy was helping Seneca apply for an SRO, he was also working with Jimmy on housing. While Seneca had only been coming to GMC for a few months, Jimmy had been a regular at GMC for a few years. Jimmy was never seen without two things: his guitar and a book, which was always one of the great literary classics. He could talk about everything ranging from physics to philosophy to opera and always had a kind word to say.

After a few ups and downs with his health, Jimmy began to form a relationship with our doctor and psychiatrist, even though he had refused to see them for years. We made sure to keep Jimmy's spirits up during the application processes for benefits and housing. On November 14, 2013, Jimmy finally moved into his own apartment!

We are happy to report that Seneca and Jimmy are still in housing and doing well. They occasionally drop by our center to say hello and keep us up to date on what's going on in their lives.

Programs

Day Center

2014 Center Statistics

Individuals served	906
Services provided	21,837
Showers	5,672
Laundry	1,684
Case management meetings	426
Medical contacts	298
Psychiatric contacts	99



Our day center is one of the few in the city that is open seven days a week, 365 days a year. We provide basic services (such as showers and laundry), psychiatric and medical care, and case management to help connect our guests to housing and treatment services. We offer programming that includes a knitting group, counseling/therapy group, weekly movies, and more. Every week, guests and staff have a House Meeting to discuss how to improve the center.



Fire safety training with DC Fire Department

2014 Accomplishments:

- Helped several people move into housing and treatment programs and reconnected several more with family members.
- 33% increase in showers provided, 30% increase in loads of laundry done.
- Started a "Creative Conversations" program where guests talk about communication styles and how mindful communication creates empathy and respect.
- Held a fire safety training with members of the DC Fire Department.
- Distributed 11,340 sandwiches!

Programs



Street Outreach

2014 Street Outreach StatisticsIndividuals served220Total outreach contacts832Psychiatric contacts536Medical contacts208Total miles walked by staff936

Three times a week, GMC staff does street outreach with our medical doctor or psychiatrist to provide medical care and to build trust. Though not everyone we encounter wants help, they learn that they can turn to GMC when they do.

Because of two near-deaths from exposure during the exceptionally frigid winter, we partnered with Georgetown University to create a volunteer Hypothermia Outreach Team (HOT) to do outreach for us on the coldest winter nights. The Team encourages people to seek shelter, distributes cold-weather accessories, and checks for signs and symptoms of hypothermia.

2014 Accomplishments:

- Increased psychiatric street outreach to twice a week
- 62% increase in street outreach service contacts
- Creation of the Hypothermia Outreach Team
- Called 911 for a man who was having a heart attack and saved his life



Programs

Winter Shelter

2014 Winter Shelter Statistics		
People sheltered	15	
Bed nights	1,225	
% residents into housing	40	
Hours of case management	90	
Volunteers	785	
Volunteer hours	2,859	

There is a true transformation that occurs over the five months that the shelter operates. Residents come in as individuals and leave as friends and family. While residents are sometimes initially hesitant about finding housing, filling out a benefits application, or meeting with our psychiatrist, they begin to change their views once they see other shelter residents improving their health or moving into their own apartments. This bond and friendly encouragement that occurs is one of the strengths of our shelter and one of the greatest impacts our shelter has.



Community Outreach

We educate the community about homelessness and mental health. Our outreach includes students ranging from kindergarteners to college students, community organizations, businesses, and more.

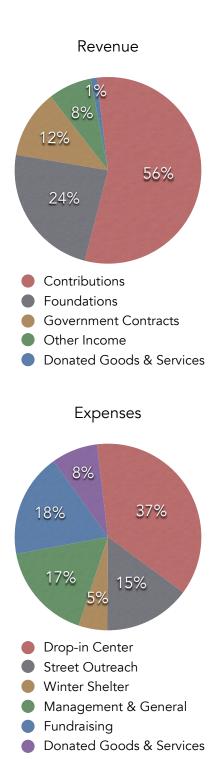
In 2014, we educated over 300 people about homelessness!

GMC's Executive Director, Gunther Stern, testified at a congressional hearing in March 2014 to talk about the relationship between untreated mental illness and homelessness. The hearing investigated the lack of psychiatric beds in the United States and the effect that it has on those with mental illnesses, their families, and society.

Financials

GMC Financials

	FY 2013	FY 2014
REVENUE		
Contributions	\$343,763	\$351,522
Foundations	\$124,700	\$149,000
Government Contracts	\$66,837	\$71,730
Other Income	\$54,151	\$45,391
Donated Goods & Services	\$97,280	\$52,991
Total Revenue	\$686,731	\$670,634
EXPENSES		
Programming		
Drop-in Center	\$272,564	\$254,586
Street Outreach	\$87,840	\$99,157
Winter Shelter	\$34,333	\$37,117
Management & General	\$105,387	\$118,783
Fundraising	\$76,493	\$121,501
Donated Goods & Services	\$97,283	\$52,991
Total Expenses	\$673,900	\$684,135
BALANCE SHEET		
Current Assets	\$818,906	\$840,387
Property & Equipment	\$326,662	\$308,911
Liability	\$36,250	\$53,481
Net Assets	\$1,109,318	\$1,095,817



How You Can Help

VOLUNTEER

We rely on volunteers to support staff in our day center and office, lead programming in our center, make sandwiches, cook dinner for the winter shelter, and more. For more information, email volunteer@gmcgt.org
or call 202-338-8301

DONATE

We are able to make an impact on hundreds of lives every year because of the generosity of people like you. We offer several different ways to give, including monthly and planned giving.

For more information, contact
Gunther Stern,
Executive Director
gunther@gmcgt.org
202-338-8301 ext. 6

GIVE IN-KIND

We are always in need of essential items, such as socks and underwear, as well as seasonal items. Please check the wish list on our website to see our current needs. For more information, call 202-338-8301 or see the wish list on our website.

ADVOCATE

We alone cannot end homelessness. We'd love to talk to you about how you can become a voice for those without a home. With your help, we can end homelessness! For more information, contact Stephanie Chan, Communications Director stephanie@gmcgt.org 202-338-8301 ext. 3

Georgetown Ministry Center is a 501(c)(3) tax-exempt organization.

EIN: 52-1577694

Stay connected with GMC



georgetownministrycenter.org



Georgetown Ministry Center



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STAFF

Executive Director | Gunther Stern

Outreach Director | Roy Witherspoon

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Communications Director | Stephanie Chan

Program Coordinator | Beau Stiles

Shower & Laundry Program Managers | William Jenkins; Quinzzy Pratt

Consulting Psychiatrists | Ron Koshes, MD; Michael Morse, MD, MPA

Georgetown Ministry Center is proud to be a part of the following organizations:









World Bank
Community Connections Campaign



IMF Employee Giving Campaign

Georgetown Ministry Center 1041 Wisconsin Avenue NW Washington, DC 20007 georgetownministrycenter.org