



GEORGETOWN MINISTRY CENTER

Seeking lasting solutions to homelessness one person at a time



Georgetown Ministry Center Annual Report
Fiscal Year ending September 30, 2013

Letter from the Director

Dear Friends,

We are constantly reflecting on our impact in the community and looking at what we are doing well, what we could do better, and what we shouldn't be doing at all. What we do best is connecting with the people who are living on the street in our area, getting to know them, and understanding their needs and their barriers to success. What we want to do better is connect these people to the programs and resources that can take them out of homelessness.

We are small. We are community. We cannot do everything, so we are streamlining our menu and focusing on the things we do best. Other organizations focus on housing. Others do addiction treatment. Others do long term case management. But others do not know nor understand the people on our streets. We will engage the people we meet on the streets – the most withdrawn, service-resistant people – and prepare them for the next steps, refer them to the bigger programs, and advocate for them as they continue their journey. That is what we do best. It starts on the street, but we want it to end in a home.

It is all about connections!

When Jim came into our Center a year ago, his options were limited by his delusions and the fact that he was an undocumented immigrant. As our psychiatrist worked to find him the right medication, we cast about for an out-of-the-box solution, which came in the form of a little known program at a local convent that houses people and provides sustenance. It is a stoic existence, but that was exactly what Jim wanted. He is doing well, the nuns told us recently by phone.

We couldn't do it without you. We are so grateful for your support over the years. Please feel free to stop by when time permits. We would love to show you around.

Sincerely,

Gunther Stern

Executive Director

Fulfilling Our Mission

Georgetown Ministry Center guides service-resistant, chronically homeless individuals toward stability and housing through aggressive street outreach, provision of a safe and welcoming environment where everyone is treated with respect, and advocacy. We seek lasting solutions to homelessness one person at a time.

STREET OUTREACH

We expanded our psychiatric services by the addition of a psychiatric resident from George Washington University Hospital who comes once a week. This additional psychiatrist allows for greater opportunity not only for psychiatric treatment both in our center and on the street but also for our guests to have a chance at a stronger connection with a psychiatrist.

Our long time psychiatric consultant, Dr. Ron Koshes, and general practitioner from Unity Health Care, Dr. Crosland, each come once a week, see patients in our center, and do street outreach with staff.

Our doctor **provided medical care 559 times** to **201 individuals**.

Our psychiatrists talked to **138 people 341 times**.

What do our doctors do?

Our general practitioner

- checks blood pressure, listens to heart and lungs, and tests blood sugar,
- manages chronic diabetes and, hypertension, dispenses medication or writes prescriptions, makes referrals, and occasionally calls an ambulance,
- engages individuals in health counseling aimed at reducing or stopping drinking, smoking and the use of drugs as well as addressing nutrition and other self care priorities.

Our psychiatrists

- diagnose, prescribe medication, and perform comprehensive assessments needed to qualify for SSI benefits and other programs.
- If necessary in the case of dangerous behavior they are able to prepare emergency petitions for involuntary hospitalization.



Fulfilling Our Mission

GMC Program Statistics

	FY12	FY13
Individuals Served	1,034	1,294
Venue		
Office	26,324	35,420
Street	1,141	614
Phone	72	170
Other	88	49
Shelter Bednight	1,620	1,390
Grand Total	29,245	37,643
Services		
Casual Visit	614	1,561
Sandwich	9,879	14,808
Computer Lab	5,657	6,877
Doctor	638	612
Psychiatrist	350	341
Case management	746	785
Phone	486	650
Shower	5,391	5,735
Laundry	1,697	1,725
Mail	1,948	2,335
Clothing	219	824
Shelter bednight	1,620	1,390
Grand Total	29,245	37,643

PROFESSIONAL SERVICES

In January 2013, we turned our small administrative space in the rectory of Grace Church into a clothes closet. Previously, we were unable to provide our guests with clothing on a regular basis due to lack of storage space. We now distribute clothes at least once a week with the help of volunteers.

In order to restore a sense of purpose to some of our members, we partnered with the Georgetown Business Improvement District (BID) to create volunteer opportunities for GMC members to give back to the community. This program, which we called GMC Cares, was also an opportunity for some members to demonstrate a readiness and willingness to reenter the workforce. Two of our members were employed by the BID after a short period of time volunteering.

Our members have begun to fully embrace the clubhouse model in our center. Our weekly House Meetings are well attended, and members have been incredibly thoughtful when raising concerns about the center,

presenting solutions, and offering suggestions for future improvement.

We **served 1,294 people** in our center, on the street, and in our winter shelter.

ADVOCACY

Through speaking engagements at nearby schools, universities, and congregations, we educate the community about homelessness and mental health. We also bring small groups to do street outreach with us and to distribute sandwiches, socks, and other essential items.

In FY13, we **educated 320 people** about homelessness through community education events and maintain **strong partnerships with 8 local schools**.

Financials

FINANCIAL STATEMENT

Contributions and grants continued to be strong in 2013, as our programs expanded by 14% to \$492,020. Meanwhile, we held our management costs steady. As Fannie Mae - a long time contributor - eliminated its charitable giving program at the end of 2013, we needed to look ahead to broaden our contributing base. Therefore, we increased our fundraising expenses by bringing aboard a part time development officer. Nevertheless, we held our total administrative costs to a modest 27% of total expenses with 73% devoted directly to program expenses. This is the same ratio as in the previous year.

In kind contributions rose by 39% to \$97,250, thanks mainly to the increasing popularity of our sandwich program, but also to donations of clothing, which we were able to accept starting in January 2013.

At the end of FY 2013 (September 30, 2013), our financial condition remained sound with net current assets of \$818,906, enough to cover almost a year and a half of operating expenses, allowing GMC to expand its services with confidence.

— John Lange, Treasurer

GMC Financials

	FY12	FY13
Revenue		
Contributions & Grants	\$499,937	\$535,300
Other Income	\$74,986	\$54,151
Total Cash Contributions	\$574,923	\$589,451
Total In-Kind Contributions	\$70,095	\$97,280
Total	\$645,018	\$686,731
Expenses		
Program	\$430,073	\$492,020
Management	\$105,830	\$105,387
Fundraising	\$58,584	\$76,493
Total	\$594,487	\$673,900
Balance Sheet		
Current Assets	\$789,664	\$818,906
Property & Equipment	\$356,650	\$326,662
Liability	\$49,827	\$36,250
Net Assets	\$1,096,487	\$1,109,318

“GMC changed my life in a profound and rapid way. When I arrived, I was immediately offered a sandwich, a shower, use of the telephone, and more than anything else, a safe place out of the brutal elements. None of this would have happened without God and the good people that toil tirelessly at GMC. I am forever thankful for what they have done.”

— GMC Guest

How You Can Help

VOLUNTEER We rely on volunteers to help us run our Shower and Laundry Program, distribute clothes from the clothes closet, lead workshops in our center, make sandwiches, and cook dinner in our winter shelter.

DONATE Our services are made possible through the generosity of individuals and foundations. We welcome the opportunity for individuals to name GMC as the benefitting charity for wedding and commencement events and for tribute gifts to honor loved ones. We encourage setting up matching gifts and can assist with planned and monthly giving

IN KIND We are always in need of gently used casual clothing, socks, and toiletries. Please see our website for a current list of needs.

FOR MORE INFORMATION

Volunteering

Emma Whitaker
Program Manager
emma@gmcgt.org
202-338-8301 ext. 2

Giving

Helen McConnell
Director of Development
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202-338-8301 ext. 21

General Information

Stephanie Chan
Communications Director
stephanie@gmcgt.org
202-338-8301 ext. 3

Georgetown Ministry Center is a 501c3 tax-exempt organization, Tax ID #52-1577694.

“Working with the members of GMC leaves me in awe of human resiliency and God’s grace, which I see in each individual I know at the center. I can say with absolute certainty and sincerity that I walk away from each visit with much more than I can ever give to these folks.”

—Maggie, GMC Volunteer

Staff & Board

STAFF

Executive Director Gunther Stern

Outreach Director Roy Witherspoon

Development Director Helen McConnell

Business Manager Dymenn Sasser

Communications Director Stephanie Chan

Program Coordinators Emma Whitaker, Beau Stiles

Shower & Laundry Managers William Jenkins, Lucane LaFortune

Consulting Psychiatrists Ron Koshes, MD; Michael Morse, MD, MPA

OFFICERS

President Patricia Davies

Vice President Alexander Bullock

Treasurer John Lange

Secretary Catherine Ballinger

BOARD

Christ Church, Georgetown Catherine Ballinger, Elizabeth Bluhm

Dumbarton United Methodist Church Martha Dickey

Epiphany Roman Catholic Church Susan Gschwendner

First Baptist Church, Georgetown Vinette Saunders

Georgetown Lutheran Church Connie Baker

Georgetown Presbyterian Church Alexander Bullock, Patricia Davies

Grace Episcopal Church Andrew Davis

Holy Trinity Catholic Church

Kesher Israel, Georgetown Synagogue Jessica Ribner

Mt. Zion United Methodist Church Deborah Owens

St. Paul's K Street Jeremiah Cassidy

St. John's Episcopal Church Jocelyn Dyer

St. Luke's United Methodist Church Dorothy Preston

St. Stephen the Martyr Laura Wilson

FROM THE COMMUNITY

Georgetown Business Improvement District John Wiebenson

Citizens Association of Georgetown Page Robinson

Community Representatives James Jordan, Kathryn Cohen, Page Evans, Susan Weber

Georgetown Business Association Elizabeth Webster

Georgetown Clergy Association John Graham

Georgetown University Ray Shiu